

LAS TORRES

Hotel Estancia



ALL INCLUSIVE

Program for foreign guests / Season 2020-2021






RATES FOR OUR ALL INCLUSIVE PROGRAM - SEASON 2020-2021
1 November 2020 until 30 April 2021

PROGRAM RACK RATES USD IN SINGLE AND DOUBLE ROOM - RATES PER PERSON

	2 Nights		3 Nights		4 Nights		5 Nights	
	Double	Single	Double	Single	Double	Single	Double	Single
LOW	\$1,550	\$2,120	\$2,100	\$2,890	\$2,550	\$3,500	\$3,180	\$4,370
HIGH	\$1,680	\$2,290	\$2,360	\$3,150	\$2,860	\$3,820	\$3,570	\$4,770
SPECIAL	\$1,850	\$2,520	\$2,590	\$3,460	\$3,150	\$4,200	\$3,920	\$5,240

PROGRAM RACK RATES USD IN TRIPLE ROOM AND CHILD RATES - RATES PER PERSON

	2 Nights		3 Nights		4 Nights		5 Nights	
	Triple	Child	Triple	Child	Triple	Child	Triple	Child
LOW	\$1,340	\$780	\$1,820	\$1,060	\$2,050	\$1,290	\$2,560	\$1,600
HIGH	\$1,480	\$860	\$2,070	\$1,190	\$2,350	\$1,440	\$2,940	\$1,790
SPECIAL	\$1,630	\$940	\$2,270	\$1,300	\$2,580	\$1,580	\$3,230	\$1,970

UPGRADE TO A SUITE | 

Price:
Low Season: US \$150 per person, per night
High Season: US \$160 per person, per night

LOW: April 2021
HIGH: 1 November to 21 December 2020 and 4 January to 31 March 2021
SPECIAL: 22 December 2020 to 3 January 2021

PROGRAM INCLUDES



Accommodation in superior room



Bilingual guides Spanish / English (ask for a quote for other languages)



All meals



A 20% discount in our spa



Open Bar



Wi-Fi



All excursions inside the National Park



Entrance fee to Torres del Paine National Park⁽¹⁾



Regular transfers to and from Punta Arenas, Puerto Natales or Calafate

PROGRAM DOES NOT INCLUDE



Premium wines, premium liquors & premium beer



Accommodation outside Torres del Paine National Park



Transfers outside our regular scheduled times



If you would like to leave tips, you can either sign in the "accept tip" section on each receipt or leave the tip at reception at the moment of your check-out



Phone calls



Unscheduled meals



Navigations



Laundry service



Travel insurance



Visit to Cerro Negro Ranch includes:

Grilled Patagonian lamb or Patagonian high tea, demonstration of sheep shearing and shepherd dogs, visit to the "Colonial House" (Museum), wine, pisco sour and soft drinks.
Only for transfers from Punta Arenas.

(1) Guests entering via external transport services (different from those of Hotel Las Torres) must collect their entry tickets to the park from Hotel Las Torres's offices in Punta Arenas or Puerto Natales. Hotel Las Torres does not make any kind of ticket refund.

EXCURSIONS

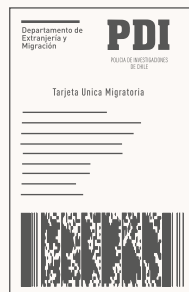


Hotel Las Torres offers our All Inclusive guests an exciting variety of adventure excursions within Torres del Paine National Park, including walking, trekking, horse riding and other sightseeing tours to enjoy the best panoramic views of the Park. Our highly qualified guides will provide you with great information and an unforgettable experience. We offer full-day and half-day excursions. All details and excursion availability can be confirmed at the Hotel.

Grey Lake and Serrano River boat trips are not included in the program - it is important to make the reservation with anticipation due to limited spaces.

IMPORTANT

Foreign guests are not charged the 19% tax for lodging services if they show their passport and immigration card (original) at the time of check-in.



Check-in 3 pm
Check-out 11 am



With each reservation you support our **NGO AMA Torres del Paine** and help us to reduce the impact that tourism has on the Torres del Paine National Park.



At the time of check-in, you are required to present a credit card as a guarantee.

HOTEL LAS TORRES PATAGONIA, SHUTTLE SERVICE

1 November 2020 to 30 April 2021

Punta Arenas (city or airport) to Hotel Las Torres (Torres del Paine National Park)






				
Punta Arenas Departure	Meeting at the Airport (PUQ)	Cerro Negro Ranch	Hotel Arrival	Frequency
9:00am	9:30am	11:30am - 1:00pm	4:00pm	Daily
3:00pm	3:30pm	5:30pm - 6:30pm	9:30pm	Daily
12:00 pm (Cruises)		2:30pm - 4:00pm	7:00pm	Special Departure



IMPORTANT

- Departures from Punta Arenas (city or airport) are scheduled at the times determined on the left. Guests arriving on flights before these times must wait for the next scheduled shuttle or visit Punta Arenas city center on their own and coordinate a different pick-up location and time with the sales executive.
- Departures for Australis Cruise passengers are subject to changes depending on the arrival time of the cruise. Please contact your Hotel Las Torres sales executive.





Hotel Las Torres (Torres del Paine National Park) to Punta Arenas (city or airport)

				
Departure from Hotel	Puerto Natales Arrival	Airport (PUQ) Arrival	Punta Arenas Arrival	Frequency
7:30am	9:30am	12:00pm	12:30pm	Daily
1:00pm	3:00pm	5:30pm	6:00pm	Daily



- For guests whose final destination is Puerto Natales, we can stop there on the way to Punta Arenas.
- Shuttles leaving at 1pm to Punta Arenas can be combined with a half day tour and lunch.

Puerto Natales (city or airport) to Hotel Las Torres (Torres del Paine National Park)

			
Puerto Natales Departure	Meeting at the Airport (PNT)	Hotel Arrival	Frequency
2:00pm	2:30pm	4:30pm	Daily





Hotel Las Torres (Torres del Paine National Park) to Puerto Natales (city or airport)

		
Departure from Hotel	Puerto Natales Arrival	Frequency
11:30am	1:30pm	Daily



- Confirm pick-up with your sales executives closer to your travel date.





El Calafate (Argentina) to Hotel Las Torres (Torres del Paine National Park)

			
From El Calafate	Arrival at Cerro Castillo	Arrival at hotel	Frequency
7:00am	11:00am - 11:15am	12:30pm	Daily







- Direct transfer with van connection at Cerro Castillo (border).**
- We pick up the guests from their hotel; for hotels located outside El Calafate an additional fee of US\$40 will be charged.
- Guests will arrive at Hotel Las Torres Patagonia at lunch time. A half-day excursion can be planned for the afternoon.

Hotel Las Torres (Torres del Paine National Park) to El Calafate (Argentina) Low Season: April 2021

			
Departures from Hotel	Arrival at Cerro Castillo	El Calafate	Frequency
9:00am	10:00am - 10:15am	2:30pm	Daily

Hotel Las Torres (Torres del Paine National Park) to El Calafate (Argentina) High Season: Nov & Dec 2020 / Jan, Feb & Mar 2021

			
Departures from Hotel	Arrival at Cerro Castillo	El Calafate	Frequency
7:00am	8:00am - 08:15am	12:30pm	Daily
2:00pm	3:00pm - 3:15pm	7:30pm	Daily



- Direct transfer with van connection at Cancha Carrera.**
- If you are departing from Calafate, we recommend scheduling flights after 4:30pm due to possible delays at the Chilean and Argentinian borders.



- Direct transfer with van connection at Cancha Carrera.**
- If you are departing from Calafate, we recommend scheduling flights after 2:30pm / 9:30pm due to possible delays at the Chilean and Argentinian borders.
- Shuttles leaving at 2pm to Calafate can be combined with a half day tour and lunch.

HOTEL LAS TORRES PATAGONIA - BOOKING AND CANCELLATION POLICIES

PAYMENT



Credit Card:

Credit Card payments can be made through Paypal.

Bank Deposit: On behalf of Las Torres de la Patagonia S. A.
Hotel ID Number: 99.575.520-3



Wire transfer:

Bank in Chile:

- Chilean Peso: Banco Santander 0-000-6137115-0
- US Dollar: Banco Santander 0-051-0014068-5



US Bank (New York):

- Bank Name: CorpBanca New York Branch
- ABA Routing Nr: 026014627
- Swift Code: CONBUS33
- Beneficiary Name: Las Torres de la Patagonia S.A.
- Account Number: 3002191
- Address: 885 Third Avenue, 33 rd floor
New York 10022, USA



- For the reservation to be valid, the payment must be made in accordance with the deadlines agreed with the sales executive. Once the deposit of 15%, of the reservation value, has been made, please send a copy of the deposit receipt, our reservation code and the full name of the guest to the emails indicated below. It is important to always quote the Hotel Las Torres reservation code as we do not work with tour operator or travel agency reservation codes.
- If the reservation payment is made via bank transfer, all commissions and transfer costs must be covered by the guest. In the payment order, you need to select the option "our".
- The hotel uses an electronic billing system and all documents are issued to the guest at the time of check-out. If you require a digital copy of any of these documents please request them through the sales executive, with a copy to the following email:

ejecutivacobranzas@lastorres.com or
ejecutivacobranzas2@lastorres.com



IMPORTANT

Foreign guests are not charged the 19% tax for lodging services if they show their passport and immigration card (original) at the time of check-in.



2020 - 2021 BOOKING POLICY

All reservations are considered tentative until the client sends the confirmation of the payment of the 15% deposit. The balance must be paid 45 days before the guest's check-in date.

In the case of reservations made less than 45 days before the guest's check-in date, the full value of the reservation must be paid within 48hrs of the booking being made.

HIGH SEASON CANCELLATION POLICY

If a high season reservation is cancelled, the following charges will be made to the value of the reservation:

- 61 or more days before arrival there are no charges.
- 46-60 days before arrival 15% charge.
- 30-45 days before arrival 50% charge.
- 29 (or less) days before the arrival 100% charge.

LOW SEASON CANCELLATION POLICY

The following cancellation charges apply:

- 31 or more days before arrival there are no charges.
- 26 to 30 days before arrival 15% charge.
- 20 to 25 days before arrival 50% charge.
- 19 (or less) days before the arrival 100% charge.

INFANTS AND CHILDREN POLICY

Infant Rate (0 - 3 years old).

- Free of Charge.
- Minimum 1 guest paying adult fare as Single.

Infant Rate (4 - 12 years old).

- Minimum 1 passenger paying adult fare as Double.
- Maximum 2 children per room, paying Child fee.



IMPORTANT

Hotel Las Torres will not make refunds due to weather problems, road cuts, natural disasters, problems with flight connections, social or political demonstrations or other problems arising from these, which would impede the arrival and access to Torres del Paine and Hotel Las Torres, as these are all beyond the Hotels control.

To secure against such cases we recommend that our guests contract travel insurance before starting their trip, which should offer coverage related to the mentioned incidents.