



LAS TORRES
Patagonia



NEW
PROGRAM

*Bubble
Travel*



BUBBLE TRAVEL - TORRES DEL PAINE
PRIVATE ALL INCLUSIVE

Program for foreign guests 2020-2021



LAS TORRES
Patagonia

**SAFETY
PROMISE**Our Commitment
to Cleanliness
and Wellbeing**TORRES DEL PAINE**
**100%
PRIVATE****100% Private and Exclusive Experience**

This new all-inclusive program will give you maximum comfort and exclusivity on your adventure in Torres del Paine.

The program includes private transport and excursions with exclusive guides.

In addition, it offers the option of having all meals served directly in your room, reducing social contact as much as possible and allowing you to enjoy beautiful Patagonian views in an intimate way.

**PROGRAM RATES USD IN SINGLE, DOUBLE AND TRIPLE ROOM -
RATES PER PERSON**

29 December 2020 until 30 April 2021

4 days / 3 nights

Single	Double	Triple
US \$4,600	US \$2,695	US \$2,450

BENEFITS OF THE PROGRAM

100% private excursions

Private transfer from Punta Arenas,
Puerto Natales or CalafatePrivate guide to discover the Park
at your own pace

Meals in the privacy of your room



Minimal social contact



With each reservation you support our NGO AMA Torres del Paine and help us to reduce the impact that tourism has on the Torres del Paine National Park.



At the time of check-in, you are required to present a credit card as a guarantee.

**Check-in 3 pm**
Check-out 11 am



DETAILS TORRES DEL PAINE PRIVATE ALL INCLUSIVE PROGRAM

PROGRAM INCLUDES



Safety Promise - Our Commitment to Cleanliness and Wellbeing



Accommodation in superior room



Private transfers IN/OUT from Punta Arenas, Puerto Natales or Calafate



All meals served in your room



Open bar



All excursions (without navigation)



Private bilingual guide (Spanish/English) - request a quote for other languages



WiFi



Entrance fee to Torres del Paine National Park⁽¹⁾

PROGRAM DOES NOT INCLUDE



Premium wines, premium liquors and premium beer



Accommodation outside Torres del Paine National Park



Transfers outside our regular scheduled times



Tips: should you wish to leave service tips, you can either sign in the "accept tip" section on each receipt or leave the tip at reception when you check-out



Phone calls



Unscheduled meals



Navigations



Laundry service



Travel insurance

SAFETY PROMISE

Our Commitment to Cleanliness and Wellbeing

Our Safety Promise Protocols

We are committed to the Safety, Health and Wellbeing of our guests by offering:



Professional trained staff



Use of latest technology



Reinforced cleaning, disinfection and sanitation protocols



Social distancing and use of face masks



Protocols for the detection and isolation of COVID-19 cases



Digital presentation of information

EXCURSIONS



Hotel Las Torres offers all inclusive guests an exciting variety of adventure excursions within Torres del Paine National Park, including walking, trekking, horse riding and other sightseeing tours to enjoy the best panoramic views of the Park. Our highly qualified guides will provide you with great information and an unforgettable experience. We offer full-day and half-day excursions.





All details and excursion availability can be confirmed at the Hotel. Grey Lake and Serrano River boat trips are not included in the program - it is important to make the reservation with anticipation due to limited spaces.

(1) Guests entering via external transport services (different from those of Hotel Las Torres) must collect their entry tickets to the park from Hotel Las Torres's offices in Punta Arenas or Puerto Natales. Hotel Las Torres does not refund tickets.






HOTEL LAS TORRES PATAGONIA - SHUTTLE SERVICE

Valid from 29 December 2020 to 30 April 2021





Punta Arenas (city or airport) to Hotel Las Torres (Torres del Paine National Park)

			
Departure from Punta Arenas	Meeting at the Airport (PUQ)	Arrival at the Hotel	Frequency
9:00 am	9:30 am	2:00 pm	Daily
3:00 pm	3:30 pm	8:30 pm	Daily




Hotel Las Torres (Torres del Paine National Park) to Punta Arenas (city or airport)

				
Departure from the Hotel	Arrival at Puerto Natales	Arrival at the Airport (PUQ)	Arrival at Punta Arenas	Frequency
7:30 am	9:30 am	12:00 pm	12:30 pm	Daily
1:00 pm	3:00 pm	5:30 pm	6:00 pm	Daily

Puerto Natales (city or airport) to Hotel Las Torres (Torres del Paine National Park)

			
Departure from Puerto Natales	Meeting at the Airport (PNT)	Arrival at the Hotel	Frequency
2:00 pm	2:30 pm	4:30 pm	Daily





Hotel Las Torres (Torres del Paine National Park) to Puerto Natales (city or airport)

		
Departure from the Hotel	Arrival at Puerto Natales	Frequency
11:30 am	1:30 pm	Daily





IMPORTANT

- The program includes private transfers. The schedules mentioned above are suggestions but can be adjusted to the needs of the guests.
- Guests leaving for Punta Arenas after 1pm can take a half-day excursion and have lunch before the departure.





El Calafate (Argentina) to Hotel Las Torres (Torres del Paine National Park)

			
Departure from El Calafate	Arrival at Cerro Castillo	Arrival at the Hotel	Frequency
7:00 pm	11:00 - 11:15 am	12:30 pm	Daily

Hotel Las Torres (Torres del Paine National Park) to El Calafate (Argentina) Low Season: April 2021

			
Departure from the Hotel	Arrival to Cerro Castillo	Arrival to El Calafate	Frequency
9:00 am	10:00 - 10:15 am	2:30 pm	Daily

Hotel Las Torres (Torres del Paine National Park) to El Calafate (Argentina) High Season: Dec 2020 / Jan, Feb and Mar 2021

			
Departure from the Hotel	Arrival to Cerro Castillo	Arrival to El Calafate	Frequency
7:00 am	8:00 - 8:15 am	12:30 pm	Daily
2:00 pm	3:00 - 3:15 pm	7:30 pm	Daily

TRANSFERS

- Direct transfers with van connection in Cancha Carrera (border).

- The transfer will pick up/drop off guests from/at their hotel. For hotels located outside of El Calafate, an additional fee of USD 40 per person will be charged.

- Upon arrival at the Hotel Las Torres Patagonia, guests will have time to have lunch at the hotel and if they wish they can coordinate a half-day excursion (during the afternoon).

- We recommend that outgoing flights from Calafate depart from 4:30 pm in low season and from 2:30 pm/9:30pm in high season due to possible delays at the Argentinian border.

- Departures at 2:00 pm from Hotel to Calafate can be combined with a half day excursion and lunch.



Confirm pick-up with your sales executives closer to your travel date.

HOTEL LAS TORRES PATAGONIA - BOOKING AND CANCELLATION POLICIES

PAYMENT



Credit Card:

Credit Card payments can be made through Paypal.



Wire transfer:

US Bank (New York):

- Bank Name: CorpBanca New York Branch
- ABA Routing Nr: 026014627
- Swift Code: CONBUS33
- Beneficiary Name: Las Torres de la Patagonia S.A.
- Account Number: 3002191
- Address: 885 Third Avenue, 33 rd floor, New York 10022, USA

PAYMENT TERMS

- For the reservation to be valid, the payment must be made in accordance with the deadlines agreed with the sales executive. Once the deposit of 15% of the reservation value has been made, please send a copy of the deposit receipt, our reservation code and the full name of the guest to the emails indicated below. It is important to always quote the Hotel Las Torres reservation code as we do not work with tour operators or travel agency reservation codes.
- If the reservation payment is made via bank transfer, all commissions and transfer costs must be covered by the guest. In the payment order, you need to select the option "our".
- The hotel uses an electronic billing system and all documents are issued to the guest at the time of check-out. If you require a digital copy of any of these documents please request them through the sales executive, with a copy to the following.

email: ejecutivacobranzas@lastorres.com - ejecutivacobranzas2@lastorres.com

2020 - 2021 BOOKING POLICY

- This program includes flexibility to change the travel date until November 2021 at no additional cost. The change is subject to availability.
- All reservations are considered tentative until the client sends the confirmation of the payment of the 15% deposit. The balance must be paid 45 days before the guest's check-in date.
- In the case of reservations made less than 45 days before the guest's check in date, the full value of the reservation must be paid within 48hrs of the booking being made.

CANCELLATION POLICY

If a high season reservation is cancelled, the following charges will be made to the value of the reservation:

- 61 or more days before arrival there are no charges
- 46-60 days before arrival 15% charge
- 30-45 days before arrival 50% charge
- 29 (or less) days before the arrival 100% charge

INFANTS AND CHILDREN POLICY

- Infants (0 to 3 years old) stay free of charge if at least 1 adult pays SGL room rate.
- Children (4 to 12 years old) pay a special rate (maximum 02 children per room) if at least 1 adult pays DBL room rate.



IMPORTANT



Hotel Las Torres will not make refunds due to weather problems, road cuts, natural disasters, problems with flight connections, social or political demonstrations or other problems arising from these, which would impede the arrival and access to Torres del Paine and Hotel Las Torres, as these are all beyond the Hotels control.

To secure against such cases we recommend that our guests contract travel insurance before starting their trip, which should offer coverage related to the mentioned incidents.

Foreign guests are not charged the 19% tax for lodging services if they show their passport and immigration card (original) at the time of check-in.

