



ENJOY TORRES DEL PAINE WITH ADDED SAFETY

This new all-inclusive program is ideal for guests seeking a 100% private experience, as it includes a rented vehicle to enjoy every part of the National Park at your own pace, independently.

You will also receive personal recommendations and a digital guide with the best routes within the Park, so that you can design and enjoy a unique tailor-made adventure.

The program offers the option of having breakfast and dinner served directly in your hotel room, reducing social contact to a minimum, ideal for those seeking a more isolated stay.

PROGRAM RATES USD IN SINGLE, DOUBLE AND TRIPLE ROOM RATES PER PERSON

29 December 2020 until 30 April 2021

4 days / 3 nights		
Single	Double	Triple
US \$2,400	US \$1,295	US \$1,150

BENEFITS OF THE PROGRAM



100% private and independent experience



Vehicle rental arranged for you from Punta Arenas or Puerto Natales



Explore the National Park at your own pace



Digital travel guide with tips on where to go



Meals in the privacy of your room



Minimal social contact



With each reservation you support our NGO, AMA Torres del Paine, and help us to reduce the impact that tourism has on Torres del Paine National Park.



At the time of check-in, you are required to present a credit card as a guarantee.





DETAILS TORRES DEL PAINE SELF DRIVE PROGRAM

PROGRAM INCLUDES



Safety Promise - Our Commitment to Cleanliness and Wellbeing

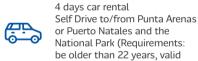


Open bar





Bilingual digital travel guide (Spanish / English) with points of interest in the National Park





WiFi



All meals served in the room

international driving license)



Entrance fee to Torres del Paine National Park

PROGRAM DOES NOT INCLUDE



Premium wines, premium liquors and premium beer



Accommodation outside Torres del Paine National Park



Fuel for the car



Travel insurance



Special insurance or guarantees for the car rental



Laundry service



Phone calls

Unscheduled meals



Tips: should you wish to leave service tips, you can either sign in the "accept tip" section on each receipt or leave the tip at reception when you check-out

Our Safety Promise Protocols

We are committed to the Safety, Health and Wellbeing of our guests by offering:



Professional trained staff



Reinforced cleaning, disinfection and sanitation protocols



Protocols for the detection and isolation of COVID-19 cases



Use of latest technology



Social distancing and use of face masks



Digital presentation of information

HOTEL LAS TORRES PATAGONIA - BOOKING AND CANCELLATION POLICIES



Credit Card:

Credit Card payments can be made through Paypal.

PAYMENT



Wire transfer:

US Bank (New York):

· Bank Name: CorpBanca New York Branch

· ABA Routing Nr: 026014627 · Swift Code: CONBUS33

· Beneficiary Name: Las Torres de la Patagonia S.A.

· Account Number: 3002191

· Address: 885 Third Avenue, 33 rd floor, New York 10022, USA

PAYMENT TERMS

- · For the reservation to be valid, the payment must be made in accordance with the deadlines agreed with the sales executive. Once the deposit of 15% of the reservation value has been made, please send a copy of the deposit receipt, our reservation code and the full name of the guest to the emails indicated below. It is important to always quote the Hotel Las Torres reservation code as we do not work with tour operators or travel agency reservation codes.
- · If the reservation payment is made via bank transfer, all commissions and transfer costs must be covered by the guest. In the payment order, you need to select the option "our".
- The hotel uses an electronic billing system and all documents are issued to the guest at the time of check-out. If you require a digital copy of any of these documents please request them through the sales executive, with a copy to the following.

email: ejecutivacobranzas@lastorres.com - ejecutivacobranzas2@lastorres.com

2020 - 2021 BOOKING POLICY

- This program includes flexibility to change the travel date until November 2021 at no additional cost. The change is subject to availability.
- All reservations are considered tentative until the client sends the confirmation of the payment of the 15% deposit. The balance must be paid 45 days before the guest's check-in date.
- In the case of reservations made less than 45 days before the guest's check in date, the full value of the reservation must be paid within 48hrs of the booking being made.

CANCELLATION POLICY

If a high season reservation is cancelled, the following charges will be made to the value of the reservation:

61 or more days before arrival	there are no charges
46-60 days before arrival	15% charge
30-45 days before arrival	50% charge
29 (or less) days before the arrival	100% charge

INFANTS AND CHILDREN POLICY

- · Infants (0 to 3 years old) stay free of charge if at least 1 adult pays SGL room rate.
- · Children (4 to 12 years old) pay a special rate (maximum 02 children per room) if at least 1 adult pays DBL room rate.



IMPORTANT



Hotel Las Torres will not make refunds due to weather problems, road cuts, natural disasters, problems with flight connections, social or political demonstrations or other problems arising from these, which would impede the arrival and access to Torres del Paine and Hotel Las Torres, as these are all beyond the Hotels control.

To secure against such cases we recommend that our guests contract travel insurance before starting their trip, which should offer coverage related to the mentioned incidents.

Foreign guests are not charged the 19% tax for lodging services if they show their passport and immigration card (original) at the time of check-in.

